

134. A SURVEY OF PROPOSED INDIAN REGULATORY COMPLAINT SYSTEM

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Corporation of a city has been a governing body which is concerned about the functioning of the city. Mobile Channel makes active citizen participation because of higher penetration of mobile phones in India. Android phones are nowadays growing to a greater extent with all the features intended with it. In this paper, we use an Android mobile for making the complaint process simple which tracks the location using GOOGLE API. It also helps the citizens to keep track of the complaint registered by them.

Keywords: Smart Complaint, GOOGLE API, IRCS, GSM.

Journal of Science and Innovative Engineering & Technology